

Fahed Jwaid

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OBJECTIVE

Software Engineering student with hands-on experience in backend development, AI chatbot engineering, product management, and quality assurance. Built three chatbots, two LLM-integrated and one dropdown-menu driven, and led cross-functional software teams using ClickUp. Holds multiple industry certifications in AI, project management, UX design, and business analysis. Eager to contribute across technical and product roles.

EDUCATION

Al Yamamah Univeristy

Bachelor of Science in Software Engineering

Riyadh, Saudi Arabia

Expected Graduation Fall 2026

- **Relevant Coursework** Software Usability Engineering, Software Maintenance & Evolution, Introduction to Artificial Intelligence

INTERLINK International Institutes at YU

Equivalent to 5.5 IELTS Score

Riyadh, Saudi Arabia

2022

SKILLS

- **Technical Skills** Python, Java, PHP, REST APIs, Django, HTML, CSS3, SQL, Data Analysis, Functional Testing, Regression Testing, Bug Reporting, UX Design Principles (Google Certified), Git, GitHub, ClickUp, Requirements Analysis, Sprint Planning
- **Soft Skills** Critical Thinking, Analytical Problem Solving, Team Leadership, Cross-functional Collaboration, Time Management, Deadline-driven Delivery, Stakeholder Communication
- **Ai Tools** LLM Integration, Conversational AI, Prompt Engineering

PROFESSIONAL & PROJECT EXPERIENCE

Dnaneer Investment Chatbot (*Dnaneer Investment Company*)

Riyadh Saudi Arabia

AI Chatbot Developer Intern

2025 – 2026

- Built an LLM-integrated bilingual chatbot (Arabic & English) designed to assist investors by answering their investment-related questions intelligently and accurately.
- Integrated a large language model to handle dynamic, open-ended investor queries with context-aware responses.
- Implemented full Arabic and English language support, ensuring accessibility for a wider user base
- Self-managed the entire project independently from planning and requirement gathering to development and delivery

Yamamer Ai Academic Assistant (*Al Yamamah University Graduation Project*)

Riyadh, Saudi Arabia

Ai Chatbot Developer & Team Lead

2025 – 2026

- Developed an LLM-integrated chatbot to support Al Yamamah University students with instant, accurate answers to their academic and administrative inquiries.
- Led backend development: API design, LLM integration, and server-side logic.

Dropdown-Menu Chatbot (*Personal Project*)

Riyadh, Saudi Arabia

Chatbot Developer

2025

- Designed and built a dropdown-menu driven chatbot providing structured, guided responses for common student inquiries.
- Focused on clean UX flow and intuitive navigation to ensure ease of use without free-text input.

Product Specialist & Project Coordinator

Riyadh, Saudi Arabia

Software Team Member

2025

- Owned the end-to-end product workflow using ClickUp, created, assigned, and reviewed tasks to keep the team aligned and on track
- Acted as the bridge between technical and non-technical stakeholders, translating requirements into actionable tasks.

Quality Assurance Engineer

Riyadh, Saudi Arabia

Software Team Member

2024

- Conducted functional and regression testing on software products to identify and document bugs.
- Collaborated with developers to verify fixes and ensure product quality before release
- Performed software testing including unit testing, integration testing, and system testing to validate functionality against requirements.

CERTIFICATIONS

- **Project Management**, Google Oct 2025
- **Generative AI Engineering**, IBM, Oct 2025
- **UX Design**, Google, Oct 2025
- **Business Analysis**, Google, Oct 2025
- **Requirements Engineering**, Google, 2025